



Report to Safer and Stronger Communities Scrutiny & Policy Development Committee 31 July 2014

Report of: Janet Sharpe (Interim Director of Council Housing)

Subject: Review of the Partner Resource Allocation Meeting (PRAM)

Author of Report: Bethan Williams, Acting Safer Neighbourhood Manager.

Summary:

Following a presentation on 26th September 2013, the Committee requested a quarterly progress report regarding Partner Resource Allocation Meeting (PRAM), with a particular focus on:

- Improving the relationship between PRAM and the Neighbourhood Action Groups; and
- The development of a citywide PRAM.

This is the second of the quarterly reports.

Type of item: The report author should tick the appropriate box

Reviewing of existing policy	
Informing the development of new policy	
Statutory consultation	
Performance / budget monitoring report	
Cabinet request for scrutiny	
Full Council request for scrutiny	
Community Assembly request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	X
Other	

The Scrutiny Committee is being asked to:

The Committee is asked to note progress and provide views, comments and recommendations.

Background Papers:

Previous Scrutiny Committee minutes

Category of Report: OPEN

Quarterly Report of the Interim Head of Council Housing **Review of the Partner Resource Allocation Meeting**

1. Introduction/Context

1.1 In August 2012, the Partner Resource Allocation Meeting (PRAM) was introduced to the East of the city in order to:

- Improve the way in which we identify and support vulnerable people experiencing ASB;
- Provide leadership and accountability; and
- Better link ASB resources with Health and Social Care colleagues.

1.2 Following a presentation on 26th September 2013, the Committee requested a quarterly progress report regarding Partner Resource Allocation Meeting (PRAM), with a particular focus on:

- Improving the relationship between PRAM and the Neighbourhood Action Groups; and
- The development of a citywide PRAM.

1.3 This is the second update report submitted.

2. Improving the relationship between PRAM and the NAGs

2.1 As previously emphasised, it is important that the NAGs are not viewed as the first port of call for ASB cases where a multi-agency response is required. With this in mind, officers are being encouraged to utilise the NAGs for more challenging cases, providing greater focus on vulnerable people experiencing ASB; improving the level of support; and speeding up resolution.

2.2 The primary focus of the NAGs is to support vulnerable people experiencing ASB and manage those committing ASB. This work continues to be best addressed with by specialist agencies and pre-existing structures.

2.3 The PRAM continues to offer an important touchstone for officers involved in 'by-exception' cases, ensuring that the primary focus remains on people experiencing ASB and strengthening the link with colleagues in Health and Social Care.

2.4 There are some geographical gaps in NAG coverage. However, the work of the Safer Neighbourhood Manager has progressed to ensure that each area of the City now has or has a planned NAG meeting or equivalent, the details of which will be circulated to officers and Elected Members in the relevant areas.

3. The development of a citywide PRAM

3.1 The Community Safety Team now has a dedicated officer who provides analytical support.

3.2 The PRAM has been rolled out Citywide from 22 July 14, with support from partners.

- 3.2 The Acting Safer Neighbourhood Manager will, with partners continue to review and monitor the Citywide role out over the next quarter and report back to the committee in the next quarterly report.